

# INSUREEDGE

A unified policy administration and claims management suite











20+

Global Insurers as Proud Users 35%

Growth in Policy Sales

70%+

Improvement in Customer Satisfaction

23%

Improvement in Conversion Ratio

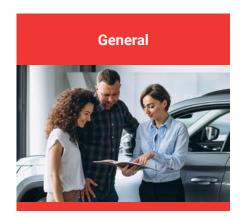
29%

Improvement in Retention Ratio

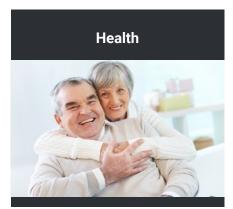
Built around the best practices of insurance industry, InsureEdge is helping carriers manage essential operational tasks efficiently across policy administration, claims processing, and reinsurance processes and improve productivity while saving time and costs.

Powered by scalable and easy to configure modules, this comprehensive policy administration and claims management solution helps carriers drive new business opportunities, manage/ renew existing customer policies, process claims on time, and address customer queries effectively.

A feature-rich solution offering seamless operations across General, Life, Annuities, & Pension, and Health insurance lines on one common platform.







# **PowerPacks Designed Around Key Functions**



Policy Administration



Claims Administration



**CRM** 



Product Administration



Reinsurance



Agency Portal



Dashboard & Reporting



Document Management



**Mobile App** 



Customer Portal

# Give An Innovative Edge to Your Business with InsureEdge's Key Differentiators

Developed by Damco, a technology-services pioneer with 25+ years of expertise in Insurance domain, InsureEdge reduces operational complexities and improves engagement across various insurance segments.

# **Cutting-Edge, Transformative Functionalities**

### **Built Essentially for the Global Market**

- An insurance industry specific product with a detailed future roadmap
- A unique global service delivery model to cater worldwide customers

#### **Ease of Other Products Onboarding**

Ease of addition of other product lines including General, Life, Health, and Pension

## **Integrated Reinsurance**

- Multi-level treaty setup model
- Supports FAC inward and outward business
- Inclusion of all bordereau reports

### **IFRS 17 Compliance**

- An IFRS 17 compliant system with data points for IFRS reporting
- Easy data access points to push data into Data Lake or Data Warehouse for further reporting

# **Technology Excellence at the Core**

## A Growth-Friendly Licensing Model

- Supports unlimited number of users without any restrictions
- Pre-built integration with license banks for ease of expansion across countries

## Multi Region and Multi-Currency Model

- A multi-company and multi-geography supporting setup
- Supports multi-currency setup across different profit centers

#### Simple Workflows for Easy Adaption

- Simplistic data flow in UI for quick and easy learning
- Pre-defined local risk definition in policy and claims screen

#### **APIs for Third Party Integrations**

 Open API library for easy integrations with loyalty system, accounting system, and regulatory state managed systems, etc

## **In-built Customer Portal and Customer Mobile App**

- Integrated, self-service customer portal for self-portfolio management
- Ease of premium payments
- Quick policy documents submission and downloads

# **Business Benefits with InsureEdge**

Leverage InsureEdge for enhanced customer satisfaction, improved profit margins, and accelerated yet sustainable growth.

**Enriched customer** experience

Improved monitoring with data-driven dashboards and reports

Reduced policy servicing TAT

Easy regulation and compliance

Supports multiple lines of business

A web-based platform driving digital-first approach

Increased team productivity

# Meet Damco, The Brain Behind InsureEdge

Damco Solutions helps insurance carriers, brokers and intermediaries achieve their "Next" digital transformation milestones. As a global insurance technology solution provider, we offer a vast suite of fit-for-purpose technology-based products and services to help insurance companies adjust to the changing market conditions, improve operational efficiency, strengthen relationships, and save overheads.



20+ Years of making insurers future-ready



**135+** Engagements delivered globally



**Global Presence** Across US. Caribbean Islands, UK, Europe, Luxembourg, and India regions



85+ Clients across insurers/carriers. MGAs and brokers segments



700+ Projects delivered globally



**Strong Partnership Ecosystem** Including Microsoft, Salesforce, Amazon, UiPath, Outsystems and More

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